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Dear

Thank you for sharing your thoughts on the future of Canada Post. I just wanted to apologize for the difficulties you encountered when you wished to submit your input. We sent your comments to our Vice-President of Customer Service to review and to make sure all our agents are fully informed so that customers are encouraged to send their feedback. On our website, the link is on the top right corner of our home page. We certainly appreciate everyone's input on what they expect from us going forward.

As we seriously consider all the options for change, including those put forward by the Conference Board of Canada in their report issued April 23, 2013, we are taking into account the broad range of views expressed by Canadians. While no decisions have been made, our goal is to remain relevant as the needs of Canadians change; to continue to meet our public policy obligations, including serving every Canadian address, and rural and northern Canada; and to avoid becoming a burden on taxpayers.

Thank you again for writing.

Yours sincerely,

Jacques Côté